

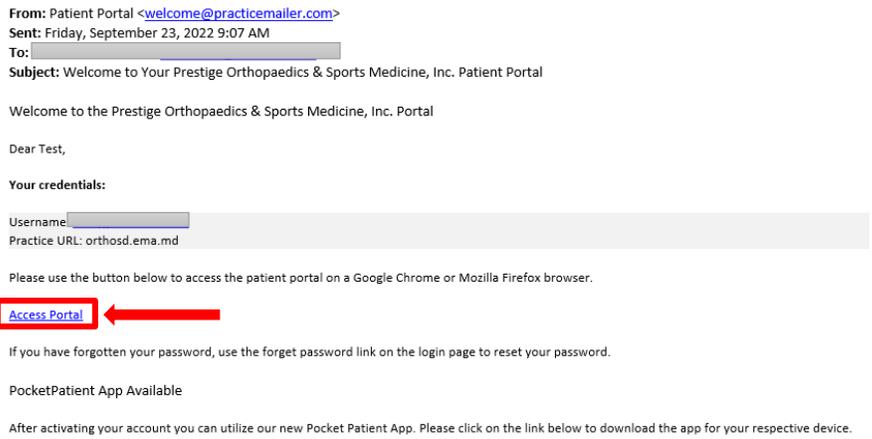
PRESTIGE ORTHOPAEDICS & SPORTS MEDICINE

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ACTIVATING YOUR PORTAL

Why should I use the portal? Our portal allows you to update your contact information, request appointments, view/ change appointments, view your progress notes, communicate with your provider, and much more.

1. When you make an appointment, you will receive the following email from "Patient Portal". Click on "Access Portal"
 - a. Be sure to check your Junk/Spam Inbox.
 - b. Or you can search your inbox for "Patient Portal."



2. It will take you to the portal URL: orthosd.ema.md
3. Click on "Continue as Patient"



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4. Click on "Forgot Password"

The screenshot shows the Patient Portal login page. At the top is the logo for Prestige Orthopaedics & Sports Medicine. Below the logo is the text "Patient Portal". There are two input fields: "Username" and "Password". Below these fields is a blue "Login" button. At the bottom of the form area, there are two links: "Forgot Password" and "Provider Login". The "Forgot Password" link is highlighted with a red box, and a red arrow points to it from the left. At the very bottom of the page, there is small text: "Version: 6.2.8.2 • Revision: e89db2908a", "Powered by © 2010-2016 Modernizing Medicine, Inc.", and "For Terms of Service and Privacy Policy please refer to the practice's notices".

5. Fill out the required information. Your username is your email.

The screenshot shows the "Reset Password" page. At the top is the logo for Prestige Orthopaedics & Sports Medicine. Below the logo is the text "Reset Password". There are three input fields: "Username", "Date of Birth | mm/dd/yyyy", and "Last Name". Below these fields is a checkbox labeled "I'm not a robot" next to a reCAPTCHA logo. Below the checkbox is a blue "Request Email" button. At the bottom of the form area, there is a link "Back to Login". At the very bottom of the page, there is small text: "Version: 6.2.8.2 Revision: e89db2908a" and "Powered by © 2010-2022 Modernizing Medicine, Inc. • modmed™". A red box highlights the three input fields, and a red arrow points to it from the left.

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6. After you fill out the required information on step 5, you will receive an email with instructions to reset your password. Click on the link provided.

Password Reset from Your Electronic Health Record



Account Team <account@practicemailer.com>
To: Tina Dang

Dear Test,

Username: tdang@orthosd.com
Practice: orthosd.ema.md

A request was made to reset your account password with Prestige Orthopaedics & Sports Medicine, Inc..

Please click the link below, or copy and paste the link into your browser. Then, follow the instructions to complete the reset password process.

<https://orthosd.ema.md:443/ema/ForgotPasswordAuth.action?presentToken&username=tdang%40orthosd.com&token=9E5C6D60-0321-1713-9F9F-80ADD72CFDA3>

Note: This link will expire after 24 hours.

If the link has expired, or if this message has reached you in error, please contact your practice.

Thank you

Note: This is a system generated message. Please do not reply to this email.

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7. Enter your birthday and last name.

PRESTIGE ORTHOPAEDICS
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Password Reset

Please verify your date of birth and last name.

Date of Birth | mm/dd/yyyy

Last Name

Verify Information

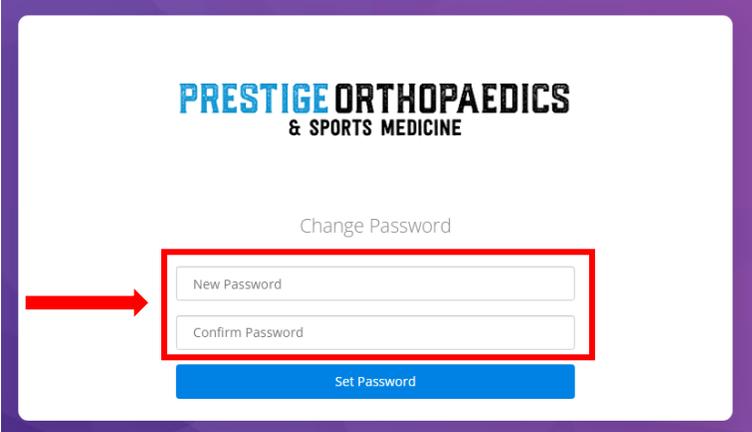
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8. Enter "New Password."
 - Password length must be at least 7 characters
 - Password must contain at least 1 numeric character
 - Password must contain at least 1 uppercase character
9. Confirm Password.
10. Set Password.



The screenshot shows a web form for changing a password. At the top, the logo for "PRESTIGE ORTHOPAEDICS & SPORTS MEDICINE" is displayed. Below the logo, the text "Change Password" is centered. There are two input fields: "New Password" and "Confirm Password". A red arrow points to the "New Password" field, which is also highlighted with a red border. Below the input fields is a blue button labeled "Set Password".